SWAN: The Year to Come

Friday, August 22, 2025
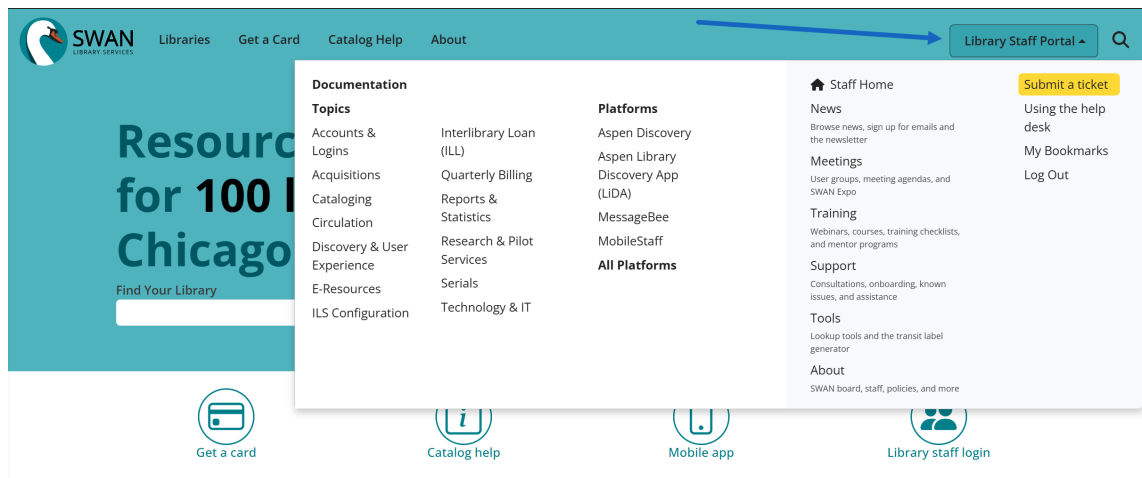Closing session SWAN Expo

What is coming up in the next year?

MobileStaff announcement

SWAN has three kits for libraries that want to use MobileStaff for inventory

- Tablet with MobileStaff
- Wireless Bluetooth laser scanner
- Wireless Bluetooth printer

Available in WorkFlows for checkout

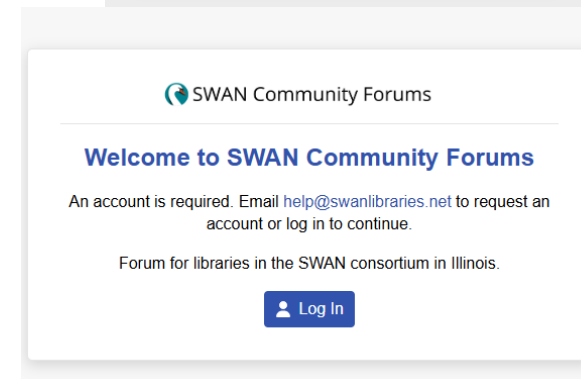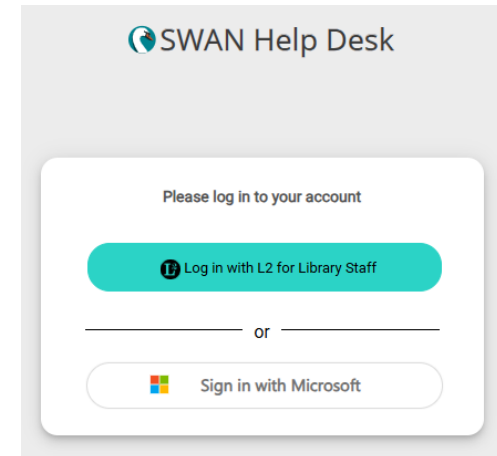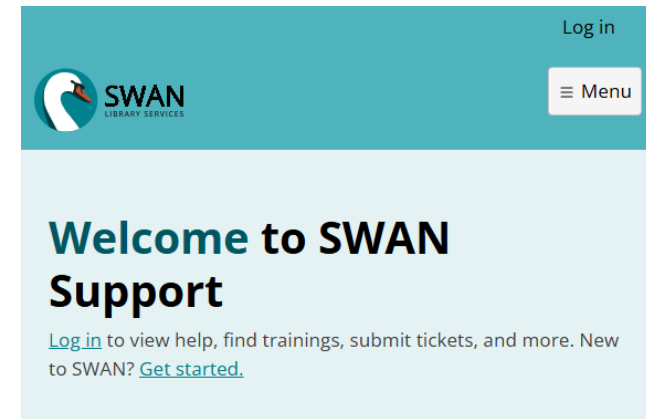Thank you Oak Brook Public Library for assisting!

NEXT WEEK: Website changes coming Tuesday, Aug 26th

- What is changing?
  - URL will be swanlibraries.net
  - The support.swanlibraries.net URL will redirect
  - No longer maintaining two sites for patrons & library support staff
- Attend the Fireside on Tuesday, August 26th 11:00 a.m. via Zoom for details & updates

Single sign-on

- SWAN Goal : To make it easier for you to access our various web-based solutions
- Project is underway
- Utilize a single login & password
- Based on your L2 account
- Access SWAN web-based support & resources using single login

- Completed
  - ✓ Community forums
  - ✓ Helpdesk system (HaloITSM)

- Upcoming
  - ❑ SWAN website swanlibraries.net
  - ❑ BLUEcloud Staff

SirsiDynix BLUEcloud Staff

- **BLUEcloud Accelerate**
  - Investment initiative
  - Increased development resources for key BLUEcloud products
  - Spans 2024 - 2026

SWAN agreement now extended two years through April 2027

Agreement contains SWAN prioritized list of BLUEcloud Staff features

Quarterly check-ins on the list (August, November, February, May)

BLUEcloud Accelerate roadmap

2025

Focus
BLUEcloud Circulation
competitive features
BLUEcloud Discovery
Initial GA
(includes Search and Universal Harvest)
Additional BLUEcloud
Mobile2 features
Additional CloudSource
features
Symphony 4.2.0

2026

Focus
Foundational work for
BLUEcloud Cataloging
and Acquisitions
Multi-Factor
Authentication
Symphony 4.2.1 &
Supporting Horizon-
BLUEcloud Circ
Updates

2026

Focus
Foundational work for
BLUEcloud Cataloging
and Acquisitions
Circ Updates:
additional tipping-point
features to increase
adoption

2026

Focus
BLUEcloud Cataloging
infrastructure &
competitive features
(rethink batch import, authority control)
BLUEcloud Acquisitions
(firm orders workflow, multi-line purchase ordering)

Note: Roadmaps are living documents intended to communicate the plans in a given point in time. Roadmaps can and will change over time as requirements and business needs change.

BLUEcloud Circulation roadmap

Q1-Q2 2025

Q3-Q4 2025

Q1-Q2 2026

2025.03
Custom Receipts
(transit slips templates – configurable fields for item data, dates of request and fulfillment, transit reason, receiving/fulfilling libraries)
RFID Design

Continued Custom Receipts
RFID with Bibliotheca integration
Patron Checkout History
Mark Item Damaged
Alert Control
PII on Patron Card
Fine Free Checkin
Renew Patron Privilege

SMS message communications
Email patron communications
Inventory

MessageBee Enhancements 2025

- Email notices
- Text notices
- Voice notices
- Library staff portal
- Search by patron phone #, email
- Verify notification by date, type
- You can even preview the notification!

August 1st: Welcome to the new MessageBee

Features a refreshed design & improved performance

August 21st: New default URLS

Site will be accessed via this URL

https://app.messagebee.uniquelibrary.com

The legacy site will remain available at this URL:

https://legacy.messagebee.uniquelibrary.com

October 1: Legacy Site Retired

From that point forward, all users will use the new platform exclusively

Indian Prairie Public Library District ⇕

All | Email | SMS | Voice

Aug 5 - Aug 12   Today   Yesterday   **Last 7 Days**

Total Notifications
2,728

Success Rate
99%

Engagement Rate
4%

Welcome to the New MessageBee Experience!

We're excited to introduce our new website, now out of beta and ready for you to explore. Our goal is to make your experience smoother and more intuitive. Each tool and workflow is being thoughtfully redesigned to save you time and help you get the most out of MessageBee.

This space will be regularly updated with helpful tips, best practices, and important announcements. We encourage you to review our Support Articles, which are continuously updated and expanded. If you have any questions, please do not hesitate to reach out.

Thank you for being part of our community. We look forward to hearing your thoughts and supporting ⓘ Help success with MessageBee!

BLUEcloud Analytics update

- BLUEcloud Analytics is evolving with Universal Harvest

- Introducing faster updates to replace overnight extracts, and a streamlined transform process

- These upgrades will boost performance, reliability, and enable new data and features

- SWAN is exploring an add-on to Analytics "Private Intelligence Suite"

- Currently interviewing other library consortia about benefits

LiDA: SWAN Libraries + app updates

- The Library Discovery App (LiDA)
- 2025.08 release to help with user logout issues (due to instability on poor WiFi networks)
- Coming in 2026: Push notifications for hold notices in Symphony

Upcoming strategic planning process

- Prior strategic Plan 2019 - 2023

- New plan needed
- Input from libraries, governance & identified stakeholders
- Stay tuned for announcements!

Up next…