



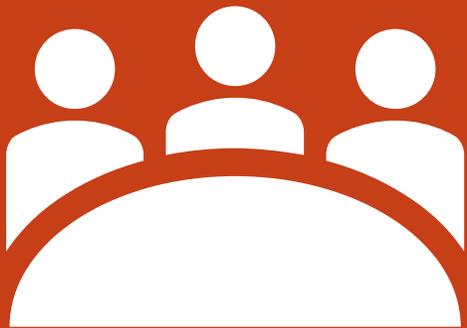
SWAN Fireside Chat

June 24, 2025

Today's agenda

- Expo 2025
- Symphony reindexing & downtime
- Indexing issues 6/18 – 6/20
- Online patron registration
- IPLAR
- Aspen updates
- E-resource update
- Training & documentation updates
- User group update
- Upcoming meetings

2025 SWAN Expo
Friday, August
22nd
Moraine Valley
Community
College



- Registration is Open!
https://support.swanlibraries.net/webform/swan_expo_registration
- John Chrastka, EveryLibrary Institute
- Chicago Public Library
- Collection inventory
- RAILS delivery
- Circulation efficiencies
- Library of Things

Planned reindex & Symphony downtime

- Backstage Library Works profile completed
 - Testing of sample records
 - Extract of bib records
 - Editing of older records freeze
 - Loading of bib records
 - July 4th weekend Headings Index/Rebuild
 - Start July 3rd after libraries are closed
 - Only SWAN Aspen catalog will be available
 - Please refrain from accessing Workflows during this process
 - All clear message will go out when WorkFlows is accessible again

Indexing issues Wed 6/18 – Fri 6/20

- Overnight indexing report finished ABNORMALLY Wednesday and Thursday
 - Worked with SirsiDynix to resolve
 - Remediation steps resulted in some brief system slowness and “heading not found errors”
 - Completely resolved Friday afternoon
- 
- A teal-colored triangle is located in the bottom right corner of the slide, pointing towards the top right.

Online Patron Registration

- Features will include:
 - One shared online form that routes patrons to the correct home library
 - Welcome email to new patrons with custom library information and links
 - Address & GIS verification
 - Identity verification – can issue full access cards online
 - Duplicate checking, existing card information
 - Minor registration

Library Card Application

Complete this form for a library card. By clicking submit, I understand that I am responsible for my Indian Prairie Public Library Card and all materials checked out on my card. I understand I am responsible for any charges that may result from late returns, loss, or damage of materials. If my card is lost or missing, I will report it immediately.

Email Address *

First Name *

Last Name *

Address *

City *

State *

ZIP Code *

Birth Date *

Phone Number *

Submit

Timeline for project



June–July 2025

Configuration



June 16th

Patron profile
confirmation



July 16th

Circulation Working Group
Activity



Late July

User Testing



Mid-August

Training and Q&A



August 26th

Go Live

Questions from Circulation Networking Discussion and Quarterly

- Will these be full access cards?
- What will happen to the current online/digital only cards?
- Can we get reports of new patrons registered online? How can we identify the records?
- How are patrons verified to be in my home library? What if they use a business address? What about shared ZIP codes across library areas?
- Will there be duplicate checking?
- What happens if a patron is in an unincorporated area?
- Will the forms and emails be customizable for my library?
- Will be the forms be in other languages?
- Do we have to use it?
- When does it go live?

Illinois Public Library Annual Report (IPLAR)

<https://www.ilsos.gov/departments/library/libraries/IPLAR/home.html>

Deadline for submitting your IPLAR

- Municipal libraries - 60 days after end of fiscal year
- Library districts – September 1 of each year

SWAN assistance with reporting

- Count of users and resources
- Use of resources

Illinois Public Library Annual Report (IPLAR)



BLUEcloud Analytics Instructions

<https://support.swanlibraries.net/documentation/64734>



Video Walkthrough

<https://support.swanlibraries.net/training/90589>



Office Hours July 31st at 2:00

<https://support.swanlibraries.net/training/94721>

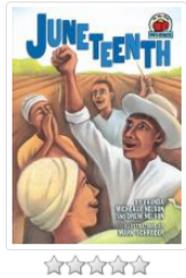
Aspen update

Aspen 25.06 Release highlights

- Staff with OPAC Administrator permissions can masquerade as other staff (e.g. XXXOPACPUB)
 - This can help manage lists, browse categories, etc.
- You can now sort results by user rating (“star” ratings)

E-Resource update

EBSCO eBook troubleshooting form



1) Juneteenth

Author [Nelson, Vaunda Micheaux](#)
Series [On My Own Holidays](#)
Language English
Appears on these lists [FPPL 2024 Juneteenth Children's Booklist](#)
[Juneteenth](#)
[QBD Juneteenth \(June\) - Youth](#)
[Sizzling Summer Reads - ROD Children's](#)

Book **Available from another library** Place Hold
Show Edition [Where is it?](#)

eBook
Hoopla **Available Online** Check Out Hoopla
Show Editions

EBSCO eBooks **Available Online** Access Online EBSCO
Show Edition

eBook

Juneteenth

Published in: On My Own Holidays, 2006
Database: eBook Subscription Schools : K-5 Collection (EBSCOhost)
By: Drew Nelson; Vaunda Micheaux Nelson

Access options

Report an issue

PDF full text



Report an issue with an eBook

Title *

Juneteenth

Author *

Drew Nelson

Where are you? *

- In the library
 At home

What error most closely matches the problem with your online resource? *

- Select -

Is there anything else you want to share that might help us?

Would you like a response from us about this issue? *

- Yes, I need support
 No, I just want to report the problem

Submit

EBSCO-RAILS Flagship Package

- New databases will be active by July 1, 2025
- New links will be shared with libraries by July 1, 2025
- If no changes to database selections were made, your links will remain the same

Explora profiles available

E-Resource Working Group have selected default databases and made available the following Explora profiles:

- Explora Public Library
- Explora High School
- Explora Middle School
- Explora Elementary School

Interested?

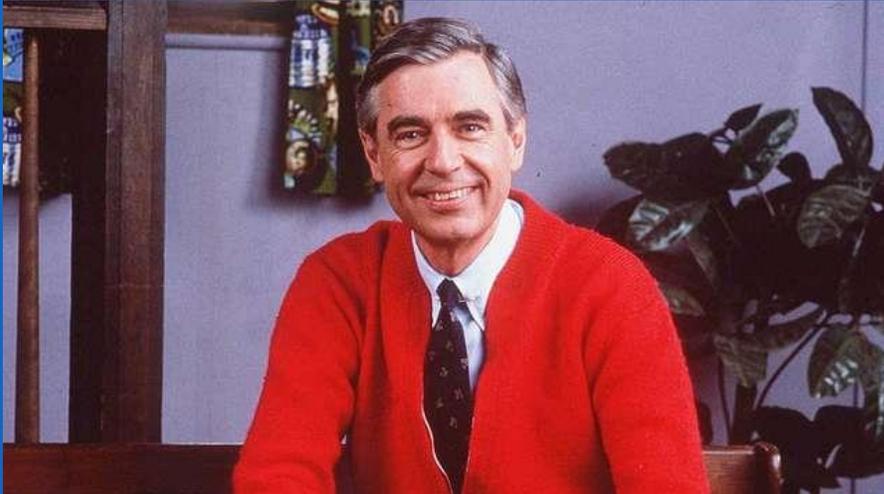


Open a ticket with SWAN and tell us what profile(s) you are interested in.

Training & documentation

Book Discussion Best Practices

Documentation



SWAN libraries in partnership – neighborly practice recommendations

- Consider the number of copies available and hold queues when selecting titles for book clubs. Last year's best sellers may not be in demand, and therefore a larger number of copies may be available.
- New titles and best sellers should not be requested via interlibrary loan, but rather purchased by book club facilitation library.
- Be aware of timing and availability when making requests to minimize the number of time items are waiting to be picked up by book club members and not circulating.
- Libraries may extend due dates for book club patrons, but not for book discussion cards or when the title has multiple holds.

User Groups

Recordings of group meetings on the SWAN support site:
<https://support.swanlibraries.net/meetings-trainings/meeting-documents>

Circulation Networking Group Recap

In Person Meeting @ ESS

Agenda

- I. Welcome and Introductions
- II. SWAN Expo 2025 Registration is now open
- III. Patron Point - SWAN staff
- IV. Patron Purge - SWAN staff
- V. Devices: Does anyone require a waiting period before a patron can check out another device - MDS
- VI. Snag Shelf: At our library, we are transitioning to an electric version. Is anyone else doing this? - ESS
- VII. Library Card Sign-up Month September 2025: Idea exchange
- VIII. Makerspaces & Circulation Departments: How are they integrated at your library
- IX. Around the meeting
- X. Next Meeting: Wednesday, October 22nd, 2025 on Zoom

Upcoming Events

Register now for 2025 user groups, governance meetings, and office hours! On L2 and the SWAN Support Site:
support.swanlibraries.net/calendar

- OCLC: WorldShare ILL - Lending - Configurations for Lenders (7/10)
- OCLC: WorldShare ILL Lending - Manage and respond requests (7/17)
- SWAN ILL/Quarterly Billing Office Hours (7/17)
- SWAN IPLAR Office Hours (7/31)



Next Fireside Chat
July 29th