



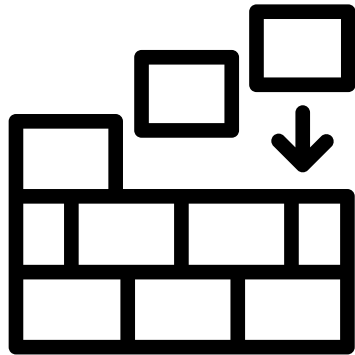
SWAN Fireside Chat

January 27th, 2026

Today's agenda

- Christmas Rebuild
- Boundless App & Palace Project
- National Change of Address update
- Member Events in 2026
- Aspen Update
- Resource Sharing update
- Training & documentation
- User Group Updates
- Upcoming meetings

Christmas Rebuild

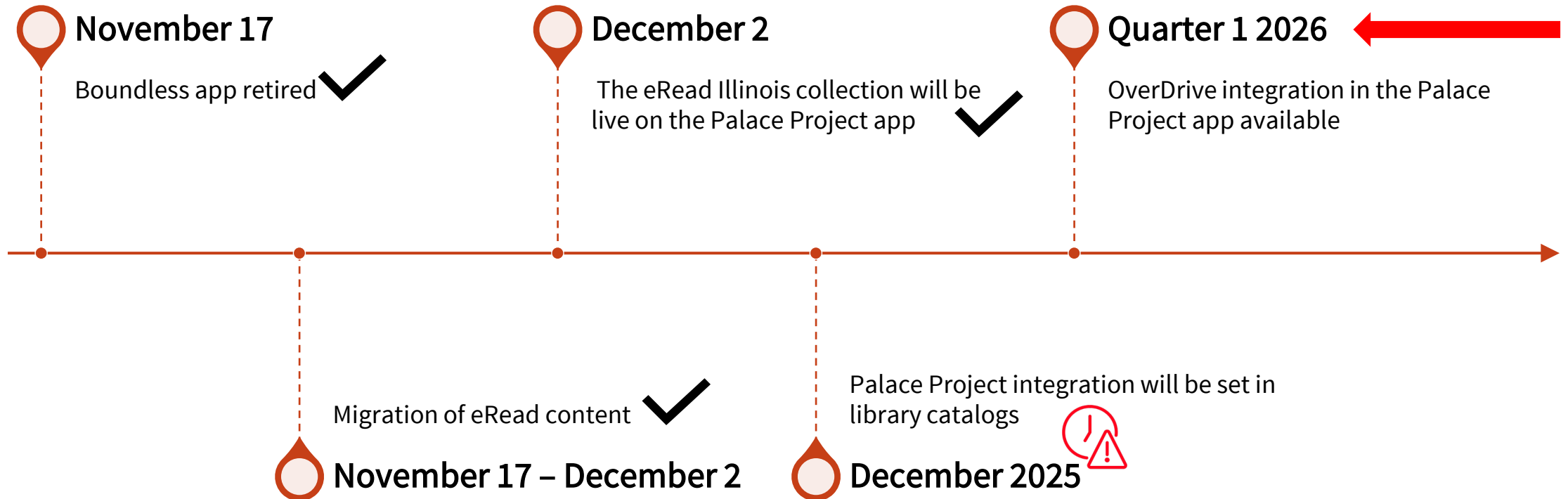


What happened?

- Rebuild of the Headings and Text DB indexes
- Rebuild of the Authority Thesauri and Index
- Took place December 23-25th
- Part of our Bi-annual record load

Boundless/Palace Project update

Timeline for transition



Transition from Boundless to Palace Project

- The Palace Project went live with the eRead Illinois collection the first week of December
- Patrons can checkout and place holds on materials in the Palace Project app
- Subscribing libraries have access to Palace Project Collection Manager
 - Portal to view, manage, and purchase additional licenses for eBook and eAudio

Additional updates

- OverDrive integration is ready to be turned on in the Palace Project app
 - Credentials for SWAN member libraries have been acquired
 - eRead libraries with Overdrive subscriptions can request it be turned on now:
 - Email: support@thepalaceproject.org
- Palace Project integration in the library catalog is delayed
 - Aspen developers and Lyrasis are working together to make availability indexing faster

Coming soon

- Libraries looking to join eRead Illinois
 - Start date 7/1/2026
 - Signup is through RAILS
- Libraries not looking to join eRead Illinois but want Palace Project
 - SWAN will have more details on this in Q2 2026

National Change of Address (NCOA) recap

NCOA Cleanup

SWAN recommends library staff:

Review patron records that have been updated

- Follow up with patrons in your service area
- Remove inactive records (open a ticket)

	2024	2025
Records submitted	917,567	773,650
Returned with change	31,349	24,352
Change rate	3.4%	3.2%



Member Engagement Events 2026

Upcoming Discussions

- Accessibility for Websites and e-Resources (February 25)
- The Ins and Outs of EDI Acquisitions (March 17)
- Supporting Patrons with E-Content: Strategies & Solutions (April 8)
- Habits of Highly-Effective Libraries: Sharing Techniques to Make Your Lives Easier (April 22)
- Choose the Fate of the Item: Use It or Lose It (In Person - April 29)

These events are virtual unless noted.

Available on L2.

A teal-colored triangle is located in the bottom right corner of the slide, pointing towards the top right.

Aspen update

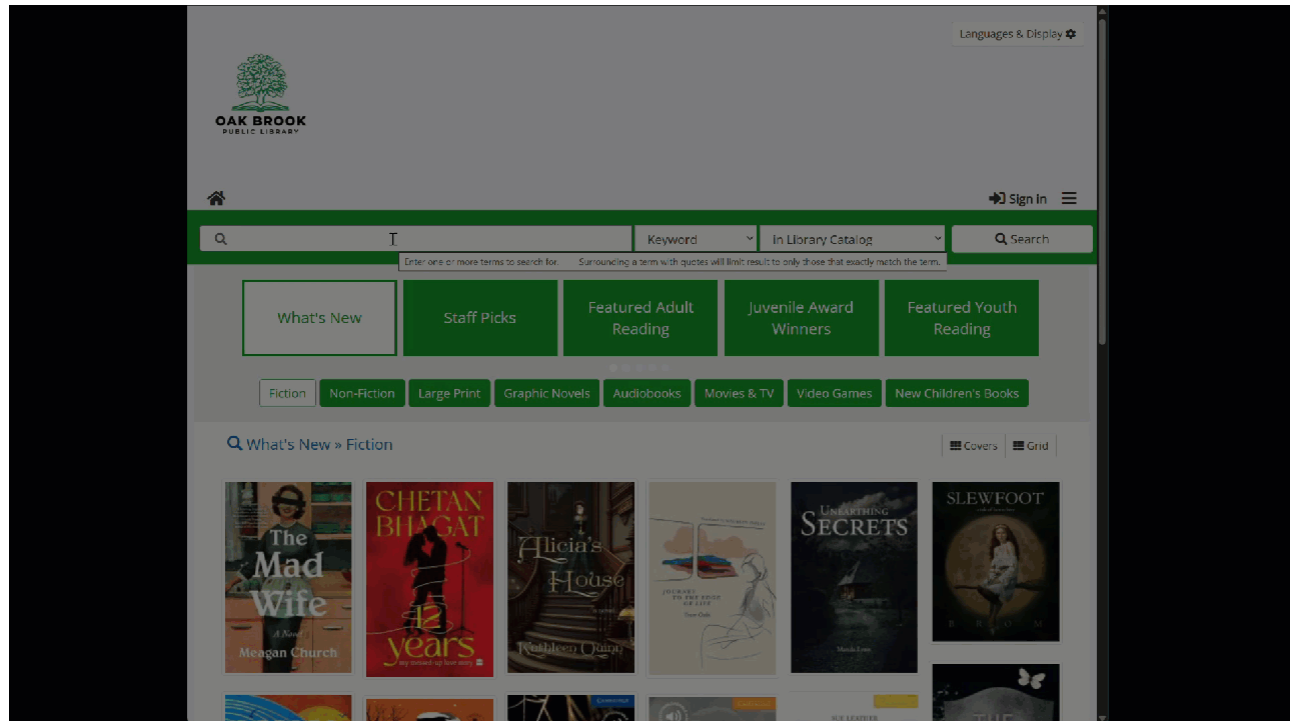
Filter from a keyword search

Live for Oak Brook and Geneva!

Planned go-live for all libraries: February 3rd

You can view the terms and filters in our new documentation:

<https://swanlibraries.net/documentation/95044>



New browse category display in the app

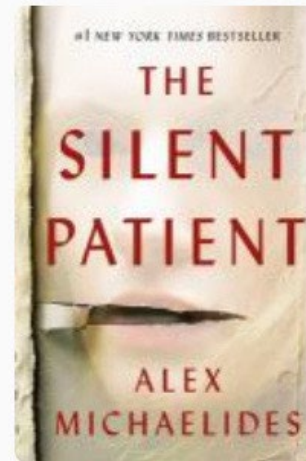
Subcategories are scrollable, and new "View More" option directs you to the list or search results.

Adult Picks

× Hide All

If you like Freida McFadden, try . . . ×

Surv



View More

Palace Project integration

- Not yet live in production
- Availability updates take ~ 30 minutes
- Working on additional improvements

Resource Sharing update

IPLAR

- **2026 IPLAR Updates and Reporting Guidance**
- Tuesday, January 27th 2:00 - 3:30pm (Zoom)
- <https://librarylearning.org/event/2026-01-27/2026-iplar-updates-and-reporting-guidance>
- Tuesday, February 17th 1:00 -2:00pm (Teams)
- <https://librarylearning.org/event/2026-02-17/2026-illinois-public-library-annual-report-guidance>

Training & documentation

Documentation Highlight

How Billing is Determined

Bookmark

Transactions that occur within the SWAN system associated with item bills are included in the Quarterly Billing. Item Information, Item Status, Bill Reason, and User Information drive the quarterly credits and debits.

What's included

- SWAN Items borrowed by SWAN Users
- SWAN Items borrowed by Non-SWAN Users
- SWAN Items on Direct-Loan to SHARE libraries

What's not included

- Overdue fees, Processing Fees, etc.
- WorldShare loans where the SWAN item has been checked out to a generic, in-house user.

How to fix a billing error

Non-SWAN items borrowed by SWAN users

You are responsible for your user visiting non-SWAN libraries. If they incur losses: the lending library will bill you via invoice. After remitting payment, you can pass along the bill to your user using NS_RBILLX as the bill reason and PROCESFEEX (if applicable.)

On this page

What's included

What's not included

How to fix a billing error

Timing

What is included in QB?

SWAN items lent via OCLC
WorldShare ILL

Non-SWAN items borrowed
by SWAN libraries

Non-SWAN items borrowed
by SWAN users

SWAN Online Learning Update



Annual Review

Was completed on

- December 19th, 2025
- 17 courses were updated

User Group Updates

Recordings of group meetings available on the [SWAN support site](#)

Circulation Working Group

Meeting:

Wednesday, January 21st, 2026

Agenda

- I. Introductions
- II. Damaged & Unusable Workshops Planning
 - a. Title
 - i. Circulation Working Group Presents: Use It or Lose It
 - b. Description
 - i. Wanna play a game? Come and enjoy an interactive game on when to use the Unusable or Damaged
 - c. Location
 - i. North Location
 - i. Options
 - i. Eisenhower
 - ii. Glenside
 - ii. South Location
 - i. Options
 - i. Crete
 - ii. Tinley
- III. Notice Wording Update

Notes

The group focused on their workshops about the damaged and unusable generic users this upcoming year. attempt to clear up misunderstandings on when and how to use these generic users. The group went through on the locations, dates, and times. There will be 2 duplicate sessions, one in the spring and one in the fall.

The group is now working on the research portion of this project. They are looking at using Kahoot to allow to showcase.

Cataloging Libraries Working Group

Agenda highlights

- MARC Listener changes
- New Search Interpreter
- Library of Congress cease adding form subdivisions in February
- 89x Fields

Discovery & User Experience Working Group

Agenda highlights

- Discussed development in progress
- Brainstormed potential research projects, chose to focus on patron account management this year
- Discussed conducting a usability test in the coming months

Upcoming Events

Register now for 2026 user groups, governance meetings, and office hours!

swanlibraries.net/meetings

- SWAN Committee of the Whole (2/3)
- Acquisitions and Cataloging Networking (2/12)
- Circulation Networking (2/18)
- SWAN Board meeting (2/20)
- Accessibility for Websites & e-Resources (2/25)



**Next Fireside
February 24th,
2026**