



SWAN Fireside Chat

February 24th, 2026

Today's agenda

- Membership Engagement Events
- Aspen Update
- Resource Sharing update
- E-Resource Update
- Training & documentation
- User Group Updates
- Upcoming meetings

Member Engagement Events 2026

Upcoming Discussions

- Accessibility for Websites and e-Resources (February 25)
- The Ins and Outs of EDI Acquisitions (March 17)
- Supporting Patrons with E-Content: Strategies & Solutions (April 8)
- Habits of Highly-Effective Libraries: Sharing Techniques to Make Your Lives Easier (April 22)
- Choose the Fate of the Item: Use It or Lose It (Crete PL - April 29)

These events are virtual unless noted.

Available on L2.



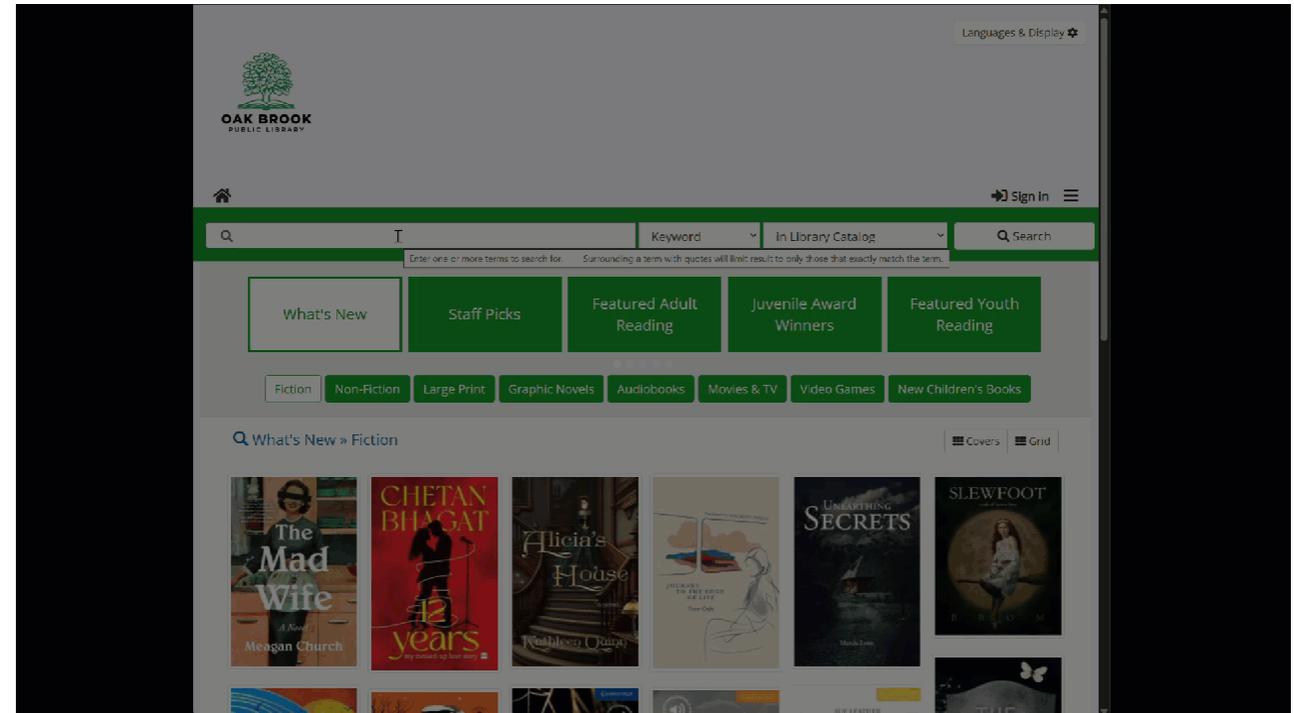
Aspen update

Filter from a keyword search

Live for all SWAN libraries as of February 3rd.

You can view the terms and filters in our new documentation:

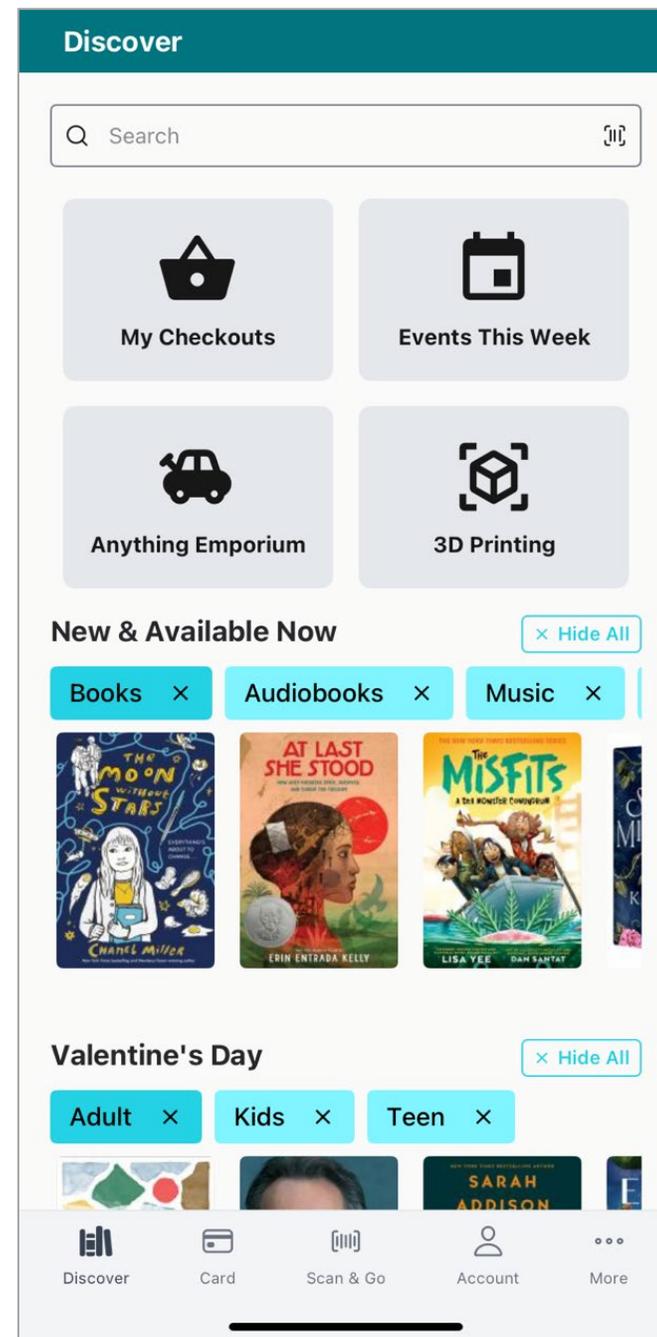
<https://swanlibraries.net/documentation/95044>



LiDA Home Screen Customization

Coming tomorrow!

Documentation:
<https://swanlibraries.net/documentation/95064>



Filters for lists

Coming tomorrow!

You will now see filters for Formats, etc. within lists.



The screenshot shows the MPL website interface. At the top, there is a navigation bar with a home icon, a search bar, and a 'Sign in' button. Below the search bar, there are dropdown menus for 'Keyword' and 'in Lists', and a 'Search' button. The main content area is titled 'Muslim American Heritage Month (adults)' and includes a breadcrumb trail: 'Catalog Home > My Account > List > Showing 1 - 20 of 40 Results (40 total entries)'. On the left, there is a 'Narrow Your Results' sidebar with a 'Format' filter expanded to show options: Book, eBook, eAudiobook, Large Print, and Audiobook CD, with a 'more ...' link. The main list area shows the title 'Muslim American Heritage Month (adults)', creation and update dates, and buttons for 'Sort by', 'Print', and 'List Tools'. Below the title, there are icons for 'Books', 'eBook', and 'Audio Books', and a filter for 'Available Now'. The list shows 'Records Per Page' set to 20 and a 'Hide Covers' checkbox. The first item is '1) Accidentally engaged' by Heron, Farah. It has a 'Book' format, is 'On Shelf', and has a 'Place Hold' button. The entry includes the library name 'Messenger Public Library of North Aurora - Fiction', the call number 'ROM F HERON', and '1 available'. A 'Where is it?' link is provided. A quote from the book is displayed below the entry: '"Reena Manji doesn't love her career, her single status, and most of all, her family inserting themselves into every detail of her life. But when caring for her precious sourdough starters, Reena can drown it all out. At least until her father moves his newest employee across the hall--with hopes that Reena will marry him. But Nadim's not like the other Muslim bachelor-du-jours that her parents have dug up. If the Captain America body and the British..."'



Resource Sharing update

SWAN ILL Mentorship Program



Need a mentor?

- New to InterLibrary Loan?
- No in-house support?

- Open a support ticket!
- You will be provided with links to homework as well as contact information for an ILL expert at another SWAN library.
- Watch the videos and review the documentation before contacting your mentor with any questions that you still have.

Be a mentor?

- 1+ years experience processing ILLs at a SWAN?
- Comfortable with SWAN's ILL best practices?
- Have time in your work week for a couple of phone calls or emails?

- Open a support ticket!
- You will be provided with the training and documentation links your mentee has already reviewed as well as their contact information.

OCLC Training

Recent Recordings

- [Ask an ILLer webinar held on January 22](#)
- [Article Exchange video for WorldShare Interlibrary Loan](#)
- [Office Hours: February update on the new staff interface](#)

Self Paced Training

- [Introduction to WorldShare Interlibrary Loan](#)

Upcoming Live Events ([RSC26](#))

- [Shaping the future of resource sharing: An OCLC & Atlas update”](#)
 - 3/4/2026 12pm
- [Ask an ILLer, the RSC26 panel: Essentials and insights from experienced ILL professionals](#)
 - 3/11/2026 10am
- [Lightning talks: Data and dialogue & Actionable statistics & Building data best practices](#)
 - 3/25/2026 10am

Book Club and Resource Sharing Networking Event

Book Clubs and Beyond

Wednesday, May 13th at 9:30am
Geneva Public Library District
227 S 7th St, Geneva, IL 60134

Hybrid format!

Register to attend
[in-person](#) or [virtually](#)

Post discussion topics in the [forum thread](#)



E-Resource Update

Palace Project update

- **eRead Illinois libraries with Overdrive subscriptions can request their titles be added to the Palace Project app**
 - To get started, email support@thepalaceproject.org
- **Palace Project integration in the library catalog is delayed**
 - Aspen and Palace Project developers are collaborating to improve availability indexing and patron-facing messaging



The
Palace
Project

Kanopy discount

- **Kanopy is a video streaming service that partners with libraries**
 - Collection of close to 30,000 films
 - Support includes streaming to various devices
 - Content partners include The Criterion Collection, A24, and Paramount
- **Kanopy is offering a 15% discount for current and new subscribers**
 - Reach out to Debbie McDonald: dmcdonald@overdrive.com or submit a ticket to SWAN and we'll get you in contact!

kanopy



COMING SOON

Hoopla Enhancement in Aspen



New API Endpoints

New endpoints enable Hoopla to work in a consortium



More Library Control

Libraries gain greater control over how collections display in the catalog



Minimal Disruption

Reindexing runs without downtime, though availability updates may lag



Patron Experience

The Hoopla app experience will remain the same



Scheduled: Tuesday, March 10 | **New endpoints expected live by:** March 11

Training & documentation

New Online Course

Sign up for the course today!



[Sign Up Today!](#)



TS402

Course

TS402: Creating and Sending Symphony Acquisitions Orders

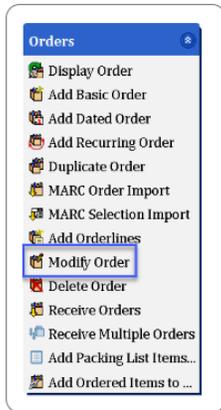


New Documentation Pages

Modifying Symphony WorkFlows orders

Any editable field in the **Order tab** or **Orderlines tab** of an order record can be modified using the **Modify Order Wizard**. Some modifications are considered "special modifications" - adding a cancellation, adding a fund/distribution cluster, or deleting an orderline. We will go through each of these processes below.

For all three of these processes, use the **Modify Order Wizard**.



Adding a cancellation

On this page

- [Adding a cancellation](#)
- [Adding a fund/distribution cluster](#)
- [Deleting an orderline](#)

Symphony WorkFlows order records

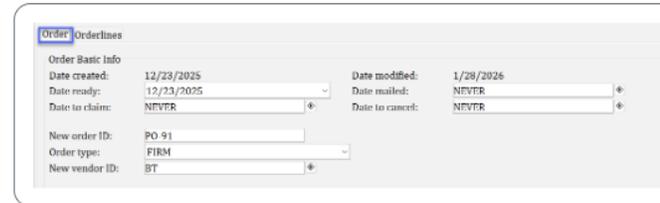
Bookmark

On this page
[Order tab](#)
[Orderlines tab](#)

Order records are an integral part of the Acquisitions process. They represent real live orders you have created with your vendors. An order record can also be called a purchase order. Each order will contain at least one orderline, representing each title ordered. You can think of an order record like a cart on your vendor's website, and each orderline like a title that sits in that cart.

Order records contain two tabs - the **Order tab** and the **Orderlines tab**.

Order tab

A screenshot of a web form titled 'Order Basic Info'. The form contains several fields with dropdown menus and text boxes. The fields are: 'Date created' (12/23/2025), 'Date ready' (12/23/2025), 'Date to claim' (NEVER), 'Date modified' (1/28/2026), 'Date mailed' (NEVER), 'Date to cancel' (NEVER), 'New order ID' (PO 91), 'Order type' (FIRM), and 'New vendor ID' (BT). Each field has a small arrow icon to its right, indicating it is a dropdown menu.

Order records contain a lot of fields. Some are system-generated, and some you will enter yourself.

[Symphony WorkFlows order records](#)
[Modifying Symphony WorkFlows orders](#)

User Group Updates

Recordings of group meetings available on the [SWAN support site](#)

Acquisitions & Cataloging Networking Group

Recording and presentation
can be found on the support
site

<https://swanlibraries.net/meetings>

- Discussion included:
 - Physical processing of Tonies
 - Setting up EDI with new vendors
 - Announcement of new Acquisitions course
 - Fiscal year rollover feedback
 - Review of standards for serial call numbers
 - Summary of Cataloging Working Group meeting

Circulation Networking Group

Recording and presentation
can be found on the support
site

<https://swanlibraries.net/meetings>

- Discussion included:
 - National Change of Address (NCOA)
 - Proper unusable items processing
 - Payment plans for patrons with bills
 - Reminder not to tape notes to material
 - Getting in touch with patrons that only have an address
 - Co-chair opening

Quarterly Membership Meeting

- March 5, 2026 10:00 a.m.
- Oak Brook Public Library
- In-person vote for budget approval required
- Other topics
 - Overview of 1st Quarter 2026 SWAN projects
 - Update on Enhanced online patron registration with Patron Point
 - Strategic planning update

Upcoming Events

Register now for **2026** user groups, governance meetings, and office hours!

swanlibraries.net/meetings

- SWAN Discussion: *Accessibility for Websites & E-Resources* (2/25)
- WorldShare ILL Lending: *Configurations for Lenders* (2/26)
- E-Resource Working Group (2/26)
- SWAN Quarterly Meeting (3/5)
- WorldShare ILL Lending: *Manage & Respond to Requests* (3/5)
- Aspen Networking Group (3/10)
- SWAN Discussion: *The Ins & Outs of EDI Acquisitions* (3/17)
- Circulation Working Group (3/18)
- SWAN Board meeting (3/20)

The background of the image is a vibrant, sunlit forest floor. The foreground is filled with a dense carpet of bright green plants, likely clover or similar ground cover, which are slightly out of focus. In the background, tall, slender tree trunks rise vertically, and sunlight streams through the canopy, creating a soft, golden glow and a bokeh effect of light spots. The overall atmosphere is fresh, natural, and serene.

Next **F**ireside:
March 24th, 2026