



SWAN Fireside Chat

March 31st, 2026

Today's agenda

- Membership Engagement Events
- Aspen Update
- Resource Sharing update
- E-Resource Update
- Training & documentation
- User Group Updates
- Upcoming meetings

Member Engagement Events 2026

Upcoming Discussions

- Supporting Patrons with E-Content: Strategies & Solutions (April 8)
- Habits of Highly-Effective Libraries: Sharing Techniques to Make Your Lives Easier (April 22)
- Choose the Fate of the Item: Use It or Lose It (Crete PL - April 29)

These events are virtual unless noted.

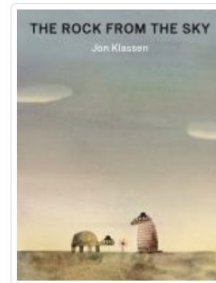
Available on L2.

A teal-colored triangle is located in the bottom right corner of the slide, pointing towards the top right.

Aspen update

Picture book format

A new picture book format now appears in search results and the Format filter.



5) [The rock from the sky](#) (3636161.2)

Author [Klassen, Jon](#)
Publisher Candlewick Press
Publication Date 2021.
Language English
Appears on list [SGPL Help! I'm the Mystery Reader!](#)

Picture Book

On Shelf

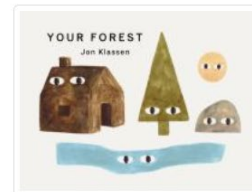
Place Hold

Show Edition

[Where is it?](#)

Turtle really likes standing in his favorite spot. He likes it so much that he asks his friend Armadillo to come over and stand in it, too. But now that Armadillo is standing in that spot, he has a bad feeling about it . . . This book is a meditation on the workings of friendship, fate, shared futuristic visions, and that funny feeling you get that there's something off somewhere, but you just can't put your finger on it. -- Provided by publisher....

[More Info](#) [Add to List](#) [Group With](#)



6) [Your forest](#) (2573088.8)

Author [Klassen, Jon](#)
Series [Your Places](#)
Publisher Candlewick Press
Publication Date 2025.
Language English

Board Book

On Shelf

Place Hold

Show Edition

[Where is it?](#)

Locked filters

You can now lock filters to use across multiple searches. To remove a locked filter, you can select the lock icon or use Clear All.

The screenshot displays a search results page with the following elements:

- Applied Filters:** A blue header bar containing a list of active filters: a locked padlock icon followed by "St. Charles Public Library District", a red "x" icon followed by "Book", and a locked padlock icon followed by "Juvenile". Below the filters is a "Clear All" button with a blue arrow pointing to it from the right.
- Narrow Your Results:** A blue header bar.
- Available Now At:** A dropdown menu with a dark header and a white lock icon on the right. The menu is expanded to show a list of options: "St. Charles Public Library District" (checked), "EBSCO eBooks", "Hoopla", "Libby", and "Palace Project".
- Format:** A dropdown menu with a dark header and a white unlocked padlock icon on the right. The menu is expanded to show a list of options: "Book" (checked), "eBook", "Picture Book", "eAudiobook", and "Graphic Novel".

Resource Sharing update

SWAN ILL Mentorship Program

Are you new to InterLibrary Loan and have no in-house training options?

Get a mentor!

- Open a support ticket
- You will be provided with links to homework as well as contact information for an ILL expert at another SWAN library.
- Watch the videos and review the documentation before contacting your mentor



OCLC Services Status Dashboard



System Status

OCLC publishes information on services availability below. Check back here any time to get current status information, or [subscribe to be notified](#) of interruptions to individual services. If you are experiencing a real-time, operational issue with one of our services not indicated below, please [contact OCLC Support](#).



All systems operational

<https://oclc.service-now.com/status>

Book Club and Resource Sharing Networking Event

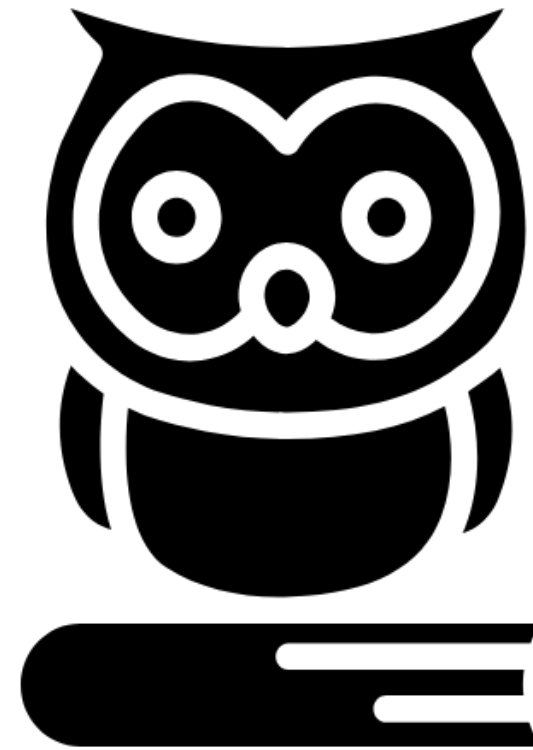
Book Clubs and Beyond

Wednesday, May 13th at 9:30am
Geneva Public Library District
227 S 7th St, Geneva, IL 60134

Hybrid format!

Register to attend
[in-person](#) or [virtually](#)

Post discussion topics in the [forum thread](#)



E-Resource Update

Kanopy Discount & Integration

- **Kanopy is offering a 15% discount for current and new subscribers**
 - Reach out to Debbie McDonald: dmcdonald@overdrive.com or submit a ticket to SWAN and we'll get you in contact!
- **Kanopy integration in Aspen**
 - Kanopy records are manually added to Aspen
 - SWAN maintains the collection monthly
 - Access button is a link to out to Kanopy

kanopy



Palace Project Update

- **eRead Illinois libraries with Overdrive subscriptions can request their titles be added to the Palace Project app**
 - To get started, email support@thepalaceproject.org
- **Palace Project integration in the library catalog is delayed**
 - Aspen and Palace Project developers are collaborating to patron-facing messaging and access to Palace Project from Aspen



The
Palace
Project

Hoopla Enhancement - Delayed

- An enhancement in Aspen for new Hoopla API endpoints has been delayed indefinitely
- The enhancement will allow for individual libraries' Hoopla Instant collections to be indexed in the library catalog
- This enhancement will also lay the groundwork for the integration of Hoopla Flex collections
- Membership will be notified once we are able to set a new date and rollout the enhancement



Training & documentation

Training



Training Checklists

Follow these comprehensive list of training, documentation, and tasks for new staff or professional development. Select the appropriate checkbox, and the list will populate.

Job area

Acquisitions Cataloging Circulation Interlibrary Loan Pre-Cat Cataloging

External ILL

[Borrowing Items from Non-SWAN Libraries](#) Documentation

[Loan Requests Received from OCLC](#) Documentation

[SWAN Members OCLC Links](#) Documentation

[WorldShare ILL Billing - Interlibrary Loan Fee Management \(IFM\)](#) Documentation

[WorldShare ILL Real-Time Availability](#) Documentation

[ILL Boot Camp: Going Paperless](#) Training

[OCLC Sponsored: WorldCat Discovery](#) Training

[OCLC Sponsored: WorldShare Interlibrary Loan \(WSILL\)](#) Training

[OCLC WorldCat Discovery and WorldShare ILL Integration](#) Training

[Using OCLC Article Exchange for Electronic Copies](#) Training

ILL Overview

[ILL Process Diagrams](#) Documentation

Check out the [Training Checklists](#)

New Documentation Page

Open Hold Shelf Hold Wrapper Best Practices

When using hold wrappers on an open hold shelf please adhere to the best practices and instructions detailed below.

Recommendations to observe the [ALA Resolution to Protect Library User Confidentiality in Self-Serve Hold Practices](#)

Limit the amount of personally identifiable information on hold wrappers. Fields to include on hold wrappers:

- Patron's last name limited to the first 3 letters
- Patron's barcode limited to the last 4 digits
- Hold pickup by date

To obscure the material being requested by the patron, you can shelve the material spine-in, or cover the spine with the hold wrapper.

[Documentation Link](#)

User Group Updates

Recordings of group meetings available on the [SWAN support site](#)

Circulation Working Group

This meeting was in person at the Bensenville Public Library

Notes

The group discussed the Use It or Lose It workshop they are hosting at Crete Public Library on April 29th. The group decided that each presenter would come up with 5 examples and upload item images to SharePoint. Instead of using Kahoot, they talked through using ballots, which they would have to count. Instead, they decided that for the sake of time, attendees would use a paper sheet to mark their opinions, followed by a raised hand share during discussion. Concern was raised about how it would be difficult to find non-obvious examples for the workshop.

The group also spoke about having a panel discussion at SWAN Expo discussing hiring, training, evaluating, developing, and retaining staff. There was also talk about creating a poster session on Circulation as a Career Path. Pam, Martyn, Kathy, Parish, Sandy, and Samantha are planning to be at Expo and could present.

Crystal promoted the new ILL mentor program and asked the group to spread the word at their libraries.

Digital Library Protection Act HB5236

- ILA Advocacy effort to support the eBook legislation on pricing
- Bill was approved 6-3 at the Consumer Protection Committee
- Witness Slips complete! There were an impressive 2,792 proponents
- Next step: contact your House district representative
 - Look up your district available on ILA.org/ebooks
 - Scripts on how to talk about the HB5236
 - It will take 10 minutes preparation, 5 minute phone call, 5 minute follow up email thanking them
 - Report back to ILA on its form on how it went & if they support

Upcoming Events

Register now for **2026** user groups, governance meetings, and office hours!

swanlibraries.net/meetings

- Supporting Patrons with E-Content (4/8)
- Cataloging Libraries Working Group – In-Person (4/9)
- Circulation Networking Group (4/15)
- Habits of Highly-Effective Libraries (4/22)
- DUX Working Group (4/23)
- April Fireside (4/28)
- Choose the Fate of the Item (4/29)



Next Fireside

April 28, 2026

11:00 AM–12:00 PM