



# SWAN Fireside Chat

April 28, 2026

## Today's agenda

- Membership Engagement Events
- SWAN Expo
- BLUEcloud Analytics Migration
- Aspen Update
- Resource Sharing update
- E-Resource Update
- Training & documentation
- User Group Updates
- Digital Library Protection Act  
HB5236 Update
- Upcoming meetings

# Member Engagement Events 2026

## Strategic planning events

- Tuesday, April 28 Villa Park Public Library 1:30 p.m. – 3:00 p.m.
- Friday, May 8 Tinley Park Public Library 10:30 a.m. – 12:00 p.m.
- Tuesday, May 12 online Zoom event 11:00 a.m. – 12:30 p.m.
- Go to L2 website for registration & details!

## Upcoming Discussions

- Choose the Fate of the Item: Use It or Lose It (Crete PL - April 29)
- Book Clubs and Beyond (May 13)
- Working Smarter, Not Harder (May 27)

These events are virtual unless noted.

Available on L2.

**SWAN Expo**

## SWAN Expo

<https://swanlibraries.net/expo>

- Registration is Open!
  - August 21 from 9:00-4:00
  - \$45 per attendee
  - Location: NIU Naperville Meeting & Conference Center
- Session Proposals accepted until May 4th

# BLUEcloud Analytics Migration

# Private Intelligence Server

New environment will look the same.

New backstage features:

- Automatic Data Import
- Basic User Administration
- Job and Data Cache Monitoring
- Subscription and Schedule Management

New URL

- <https://swan-bca.bc.sirsidynix.net/bcanalytics/asp/Main.aspx>
- Not active until May 12<sup>th</sup>!

# BLUEcloud Analytics Migration Timeline

May 11<sup>th</sup>

- Pause on new reports

May 11<sup>th</sup>-12<sup>th</sup>

- Migration takes place
- Old server still active
- Will confirm successful migration via SWANcom on May 12<sup>th</sup>

May 13<sup>th</sup>-19<sup>th</sup>

- Old server still active, but do not create new reports on it.
- SWAN will perform inspection of new environment

May 19<sup>th</sup>

- Retirement of old server
- Old bookmarks will break
- Log-in no longer possible

Future

- Updates to user management, report reorganization, usage analysis

# Aspen update

# Purchase Suggestions enhancements

Administration Options Search <<

Catalog Home » Manage Purchase Requests » Requests Needing Holds

## Requests Needing Holds

Sort by Author Ascending

Select	Request Id	Patron Barcode	Title	Author	Format	Num Hold Candidates	Selected Hold Candidate	Hold Failure Message	Actions
<input type="checkbox"/>	10	2	R	Lih Da	eAudio	1			Place Hold
<input type="checkbox"/>	10	2	a	ricl	eBook	5			Select Hold Candidate
<input type="checkbox"/>	10	2	T	Ab	eAudio	1			Place Hold
<input type="checkbox"/>	10	2	T	AC	eAudio	1			Place Hold
<input type="checkbox"/>	10	2	B	Ad	eAudio	2			Select Hold Candidate
<input type="checkbox"/>	9	2	ls	All Gc	eAudio	1			Place Hold
<input type="checkbox"/>	10	2	a	An Ca	DVD	1			Place Hold
<input type="checkbox"/>	10	2	V	An Bo	eBook	2			Select Hold Candidate
<input type="checkbox"/>	10	2	r	an	eAudio	1			Place Hold
<input type="checkbox"/>	10	2	C	An	eBook	2			Select Hold Candidate
<input type="checkbox"/>	10	2	A	As	eAudio	1			Place Hold

Navigation menu:

- > Aspen Discovery Support
- > Aspen LIDA
- > cloudLibrary
- > EBSCO EDS
- > Events
- > Hoopla
- > ILS Integration
- > Libby/OverDrive
- > Local Catalog Enrichment
- > Open Archives
- > Palace Project
- > Primary Configuration
- ▼ Purchase Suggestions
  - Manage Requests
  - Requests Needing Holds
  - Usage Dashboard
  - Summary Report
  - Report By User
  - Hold Candidate Generation Log
  - Format Mapping
  - Manage Statuses

# Resource Sharing update

# Book Club and Resource Sharing Networking Event

## Book Clubs and Beyond

Wednesday, May 13<sup>th</sup> at 9:30am  
Geneva Public Library District  
227 S 7th St, Geneva, IL 60134

Hybrid format!

Register to attend  
[in-person](#) or [virtually](#)



*Please post discussion topics in the [forum thread](#)*

# E-Resource Update

# Palace Project Integration



- Patrons will find titles provided by Palace Project in the library catalog and the SWAN Libraries+ app
- Titles checked out from the Palace Project app directly will be available in the library catalog and/or the app under your account
- Option to access your Libby or CloudLibrary titles from the Palace Project app – reach out to [help@swanlibraries.net](mailto:help@swanlibraries.net)

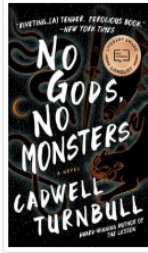


## Checked Out Titles

All 2 Physical Materials 0 Libby 0 Hoopla 0 **Palace Project 2** cloudLibrary 0

Sort by Due Date Asc Refresh

Hide Covers

 **1) No Gods, No Monsters**  
Author Cadwell Turnbull  
Checked Out Apr 21, 2026  
Format eBook - Palace Project  
Rating ★★★★★  
Expires May 5, 2026


**Access In Palace Project**  
Return  
You Might Also Like

## Checked Out Titles

All 1 Physical Materials 0 **Libby 1** Palace Project 0

Sort by Due Date Asc Refresh

Hide Covers

 **1) Pride and Prejudice**  
Author Austen, Jane  
Checked Out Apr 23, 2026  
Format eAudiobook - Libby  
Rating ★★★★★  
Expires May 14, 2026

**Open with Libby**  
Access In Palace Project  
Return  
You Might Also Like

# Hoopla Enhancement

- An enhancement in Aspen for new Hoopla API endpoints is now complete!
- The enhancement allows for individual libraries' Hoopla Instant collections to be indexed in the library catalog
- Changes made in Midwest Tape such as blocking specific titles or content, will automatically be reflected in the library catalog
- Please note, the more restrictive setting will always apply – whether that is configured in Aspen or pulled in from Midwest Tape



**Coming Soon!**

Hoopla Flex integration

# Training & documentation

# Training



## Training

Enroll in Courses

Mentor Programs

Training Checklists

Find in person and online trainings.

Search trainings

Topic

- Any -

Type

- Any -

Apply

## Acquisitions

[Learn: Creating and Sending Symphony Acquisitions Orders](#) **Self-Paced Interactive Training** 60 minutes

[Learn: Symphony Acquisitions Funds and Vendors](#) **Self-Paced Interactive Training** 45 minutes

[Learn: What is Acquisitions](#) **Self-Paced Interactive Training** 30 minutes

## Cataloging

[Learn: Adding Call Numbers & Items](#) **Self-Paced Interactive Training** 30 minutes

[Learn: Creating Pre-Cats](#) **Self-Paced Interactive Training** 75 minutes

- Any -
- Accounts & Logins
- Actionable reports
- App administration
- Assisting patrons in the catalog
- BLUEcloud Acquisitions
- BLUEcloud Circulation
- Configuration
- E-Commerce
- External ILL
- Formats
- Full cataloging standards
- Hardware and devices
- Holds and delivery
- ILL within SWAN
- Importing records
- Integrations
- Item management
- Items and call numbers
- Loading and automation

- Any -

# Updated Documentation Page

Palace Project

## Library Staff

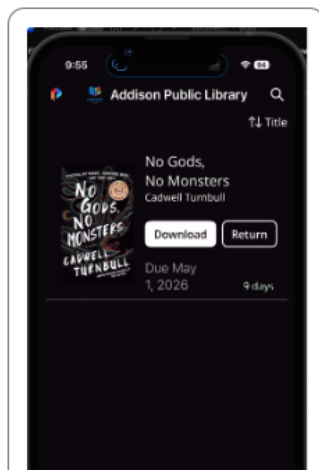
There is no option to merge users for Palace Project. Through testing, it has been found that patrons that are issued a new library card number at their existing library will retain current checkouts and holds on the new card. If a patron moves from one SWAN library to another, current checkouts and holds will not transfer. It is recommended that you review any current checkouts and holds with patrons and set expectations accordingly.

Once a patron is signed into the Palace Project app, they are not re-authenticated for some time. If any changes are made to the patron's library card number or PIN, the patron must manually sign out of the app and sign back in.

### Patron receives new library card number from their home library

- From the Palace Project app, navigate to **Settings** and sign out if currently signed in
- Sign in with new library card and PIN
- Navigate to **My Books**
  - Current checkouts are listed, but must be downloaded again or an error will occur
- Tap **Download**

Please note: Reading progress and saved positions will be lost



[Documentation Link](#)

# User Group Updates

Recordings of group meetings available on the [SWAN support site](#)

# Cataloging Working Group

In-Person at Eisenhower Public Library

- Non-English language materials headings
- Genre talk
- Series and Bilingual books
- Duplicate ISBNs and EDI
- Awards language
- Travel guides
- Documentation Update
- Amazon Business and MARC records

# Discovery and User Experience Working

Virtual

- Project for this year is identifying improvements to My Account
- Completed two activities to identify potential features to develop
- Start with some language improvements - "My" instead of "Your"
- Prioritize additional ideas between now and the July meeting
- Usability testing with patrons in September at Roselle

# Circulation Networking

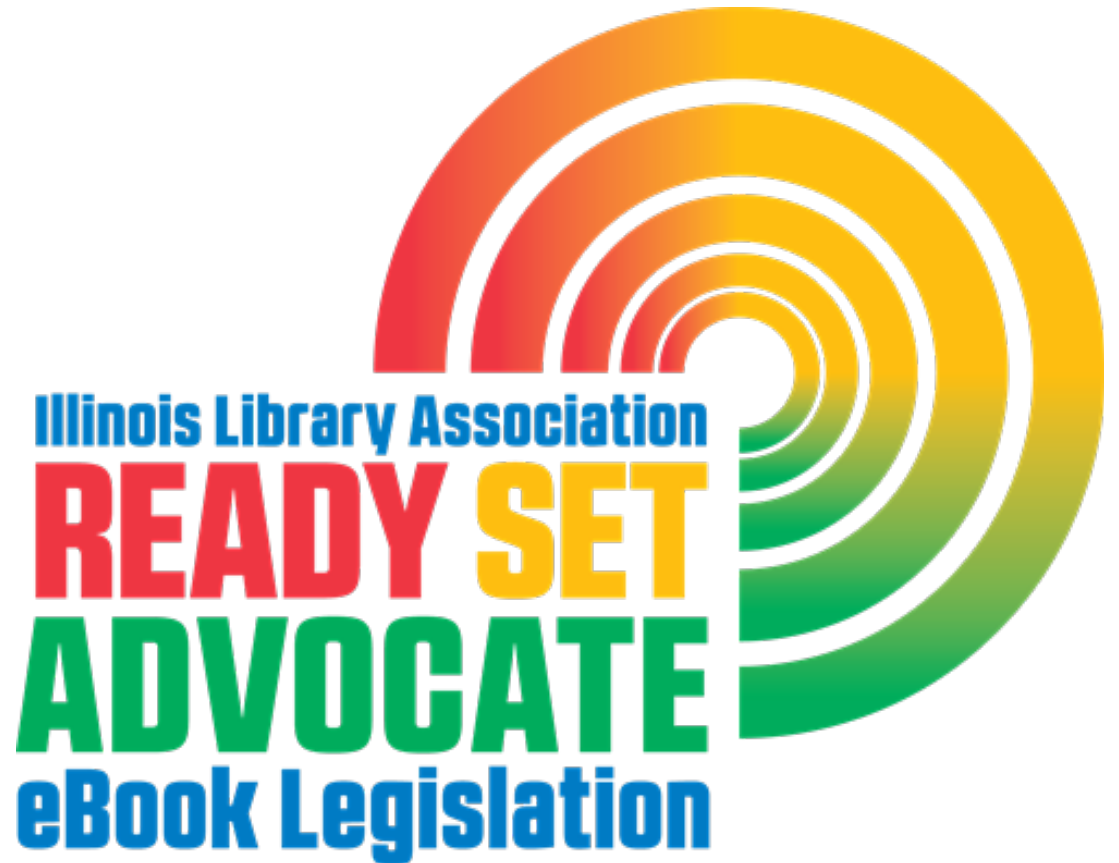
Virtual

[View Full Agenda](#)

- Welcome and Introductions
- Unique management - who is still using this?
- Self checks - what devices are libraries using?
- Outreach Engagement Meeting – still time to submit topics
- SWAN Community Forums  
<https://forums.swanlibraries.net/>
- SWAN Management Strategic Planning Events
- SWAN Discussion: Choose the Fate of the Item - Use It or Lose It Wednesday, Apr 29, 2026 | 1:00 pm - 3:00 pm  
<https://librarylearning.org/event/28097/register>
- Around the Zoom meeting
- Next Meeting June 17, 2026, 9:30 AM–12:00 PM In Person at Indian Prairie Public Library District

# Digital Library Protection Act HB5236

- Legislation on eBook pricing for libraries
- Passed the House 99-0!
- Thank you everyone who contacted House members
- Senate outreach next
- Attend the ILA Noon Network webinar on May 6<sup>th</sup>
- [Register today](#)



# Upcoming Events

Register now for **2026** user groups, governance meetings, and office hours!

[swanlibraries.net/meetings](https://swanlibraries.net/meetings)

- Strategic Planning Event at Villa Park (4/28)
- Choose the Fate of the Item (4/29)
- Acquisitions & Cataloging Networking Group In-Person (5/7)
- Strategic Planning Event at Tinley Park (5/8)
- Strategic Planning Event via Zoom (5/12)
- Book Clubs and Beyond (5/13)
- Fireside Chat (5/26)
- Working Smarter, Not Harder (5/27)
- E-Resource Working Group (5/28)

A close-up photograph of several plumeria flowers. The flowers have five petals each, with a color gradient from pale yellow at the center to light pink at the edges. The background is a soft, out-of-focus green. In the bottom right corner, there is a teal-colored triangular graphic element.

# Next Fireside

May 26, 2026

11:00 AM–12:00 PM