



SWAN Fireside Chat

May 26, 2026

Today's agenda

- Member engagement events
- BLUEcloud Analytics update
- Aspen update
- E-resource update
- Resource sharing update
- Training & documentation
- User Group Updates
- Upcoming meetings

Member Engagement Events 2026

**Working Smarter,
Not Harder:
Automations that
Make Common
Tasks a Breeze**

- Virtual, member-driven event
 - Tomorrow, 5/27 – 10am-11:30am
- Topics can include (but are not limited to):
 - Auto de-newing items
 - Inventory reports
 - ILL processes
 - Batch updates to items (Holiday collections, call number changes, and more)
 - Anything you'd like to discuss
- Please register on [Zoom](#)



RFID: A Discussion for Users & Prospective Users

[Register in L2](https://librarylearning.org/event/2026-06-11/swan-discussion-rfid-discussion-users-and-prospective-users)

<https://librarylearning.org/event/2026-06-11/swan-discussion-rfid-discussion-users-and-prospective-users>

In person event at Cicero Public Library - June 11th 10:00 – 11:30 AM

Let's talk about what you have been able to do with RFID at your library.

Interested in starting with RFID? Hear all about it from your peers; not the vendors.

BLUEcloud Analytics: Private Intelligence Server update

Private Intelligence Server

- Most upgrades at administration level:
 - User management and permissions
 - Subscription management
 - Report usage analytics
 - Dashboards
- Any re-organization or rollout of new features is still months away.

What to know

- Old server out of service as of 5/21
- New Link:
 - <https://swan-bca.bc.sirsidynix.net/bcanalytics/asp/Main.aspx>
- Your existing user names and passwords will not change
- Open a ticket for any subscription or login issues

Aspen update

Language filter update

The language filter now applies only to primary language, instead of all languages.

Before: A search for movies limited to "French" would return all movies with a French subtitle or dub available (> 13k results).

Now: This same search will return only movies with a primary language of French (< 2k results)

Holidays & Special Hours Configuration

New configuration options!

You can now add partial openings and closings. OPAC Administrators can set these in Aspen Administration > Library Systems > Holidays and Special Hours

Holidays and Special Hours Configuration

Date	Holiday Name	Closed	Opening Hour	Closing Hour	Locations	Actions
12/24/2026	Christmas Eve	<input checked="" type="checkbox"/>	--:--	--:--	<input checked="" type="checkbox"/> Oak Park Public Library Dole Branch <input checked="" type="checkbox"/> Oak Park Public Library Main Branch <input checked="" type="checkbox"/> Oak Park Public Library Main Branch Indoor Locker <input checked="" type="checkbox"/> Oak Park Public Library Main Branch Outdoor Locker <input checked="" type="checkbox"/> Oak Park Public	Delete
06/01/2026	Half Day					

Library Hours and Locations

Oak Park Public Library Main Branch

834 Lake St., Oak Park, IL 60301
Phone: (708) 383-8200
Email: contactus@oppl.org

Open until 9:00 PM

Visit Library | Call Library | Email Library

Hours

Day	Hours
Sunday	Noon - 5:00 PM
Monday	9:00 AM - 9:00 PM
Tuesday	9:00 AM - 9:00 PM
Wednesday	9:00 AM - 9:00 PM
Thursday	9:00 AM - 9:00 PM
Friday	9:00 AM - 6:00 PM

Manage Purchase Suggestions by Title


A new Manage Requests by Title page in Aspen Administration will allow staff to view purchase suggestions grouped by title.

From here, staff can also bulk update requests for the same title all at once.

By Title

v

	Author	Format	Date First Requested	Date Last Requested	Number of Requests	Number Open Requests
	R [redacted]	book	Oct 21, 2025	Oct 21, 2025	1	0
	P [redacted]	book	Jan 13, 2025	Jan 13, 2025	1	0
	Te [redacted]	book	Feb 13, 2024	Apr 27, 2025	2	0
	Da [redacted]	book	Jun 21, 2024	Nov 7, 2024	2	0
	Da [redacted]	book	Apr 26, 2024	Apr 26, 2024	1	0



Customize saved search emails

Coming soon!

You can now customize the text for saved search emails that go out to your patrons when new titles appear in their saved searches.

More information and documentation coming soon!

Label changes coming to My Account

DUX identified some label improvements to make the My Account area more friendly and consistent.

These will be applied in early June, following translations.

Your Library Card	➔	My Library Card
Titles You Rated	➔	My Ratings
Your Lists	➔	My Lists
Your Searches	➔	My Searches
Your Preferences	➔	Preferences

E-Resource Update

INTEGRATION COMPLETE

Hoopla Flex



Expanded Catalog

New & popular eBooks and audiobooks — including bestselling authors not available in Instant



Borrow and Hold

Borrow instantly if available — or place a hold and get notified when it is your turn.

What You Need to Know



Integration is Live

Hoopla Flex is now active. If your library has Flex titles, they should already be visible in your catalog.



Adding Flex Titles?

Adding Flex to your Hoopla subscription requires action from SWAN for discoverability.



Full Reindex Required

Once we enable Hoopla Flex, a full reindex of the Hoopla Instant collection is required.

Resource Sharing update

Book Club and Resource Sharing Networking Event recap

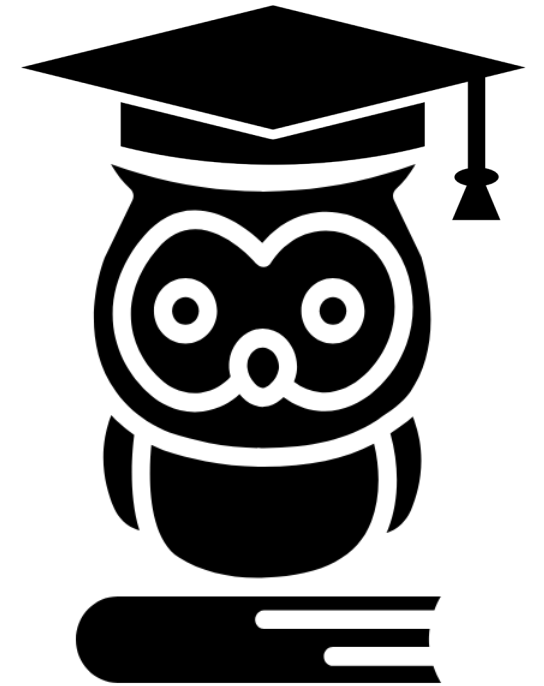
Book Clubs and Beyond

Takeaways:

SWAN libraries are doing lots of fun new things!

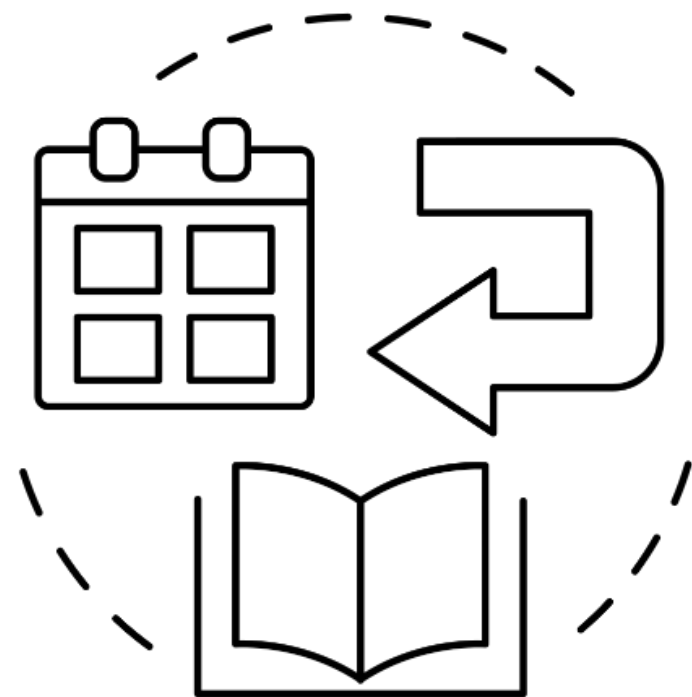
Remember to visit the [Community Forums](#) to ask, share, or commiserate

Hybrid membership meetings can work 📖



Materials Recovery Service

- Unique Management Services Process / timing, client list, sample letters:
 - <https://swanlibraries.net/documentation/89463>
- Per-library options
 - \$9.85 library cost vs. \$? REFERRAL fee
 - Selection Threshold
 - Bill reason



Training & documentation

Documentation

ILS Configuration

[Documentation](#)

ILS Configuration

SWAN uses SirsiDynix' Symphony Integrated Library System (ILS). Learn about configuration settings, how they impact your library and support your circulation policies, and configuration files to help identify your library's settings.

Documentation

- [Auto-renewals Report](#)
- [Bill Reason Glossary](#)
- [Circulation and Holds Configuration](#)
- [Custom Longoverdue Report](#)
- [Daily Reports](#)
- [Days Closed](#)
- [Fine Free Configuration](#)
- [Generic Users](#)
- [Holding Codes \(Acquisitions, Cataloging, & Serials\)](#)
- [Item Configuration](#)
- [Outreach Module and Reports](#)
- [Pseudo Libraries \(Drive-up and Lockers\)](#)
- [Symphony Policies: Overview and SWAN Process](#)
- [User Configuration](#)

Training

[Generic Users: When and How to Use](#)

Webinar 40 minutes

[Learn: Resource Sharing in SWAN](#)

Self-Paced Interactive Training 60 minutes

Training



SWAN Online Learning

Library staff can register, enroll in online courses developed by SWAN, and track learning and certificates of completion. We are using the software platform Inquisiq to support our online SWAN Learning.

Note that the learning management system will include interactive online courses only. To view the full selection of SWAN webinars and training, [view our full listing of trainings](#).

[Launch SWAN Online Learning](#)

Registering

Before registering in the learning management system all learners must first have an L2 account set up.

Learners can self-register.

Learners will follow links from our SWAN Learning home page:

1. First time - Create an account
2. Once approved - SIGN IN



Online registration form

[Sign Up Today!](#)

User Group Updates

Recordings of group meetings available on the [SWAN support site](#)

Acquisitions and Cataloging Networking Group

In-Person at Warrenville Public Library
District

- Vendor updates
 - Ingram and shipping documents
 - Amazon and MARC records
 - Libraria updated IP address
- Acquisitions processes
 - Tracking materials received digitally
 - Naming conventions for Bib Order import files
- Next meeting via Zoom –
September 10th – 9:30am-11am

Upcoming Events

Register now for **2026** user groups, governance meetings, and office hours!

swanlibraries.net/meetings

- Working Smarter, Not Hard (May 27)
- SWAN Quarterly meeting (June 4)
- SWAN Discussion: RFID - A Discussion for Users and Prospective Users (June 11)
- SWAN Circulation Networking Group (June 17)
- SWAN Board Meeting (June 18)
- SWAN Acquisitions Office Hours (June 23)

Next Fireside

June 30, 2026

11:00 AM–12:00 PM

