

SWAN Expo 2022 Book Club Kit Panel

August 2022

Agenda

- What is KitKeeper?
- How does it benefit libraries and their customers?
- Why should you consider joining?
- Service model overview

What is KitKeeper?

KitKeeper

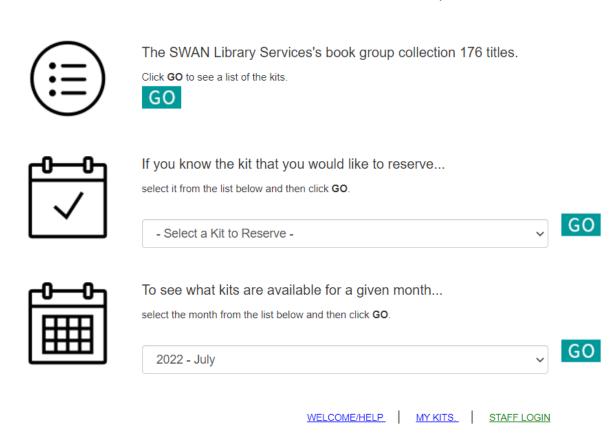
- Patrons can reserve kits on a predictable schedule
- Built-in calendar management
- Avoids reservation conflicts



KitKeeper

Two options:

- Reserve by title
- Reserve by date



Why do we love it?

- Reduces staff time managing book club reservations
- Makes patron experience simpler
- More materials available through resource sharing
- Staff tasks are clear

Staff Task List

Staff - Action Table (New) :	Kits that require my action			
ROW COLOR LEGEND: DO NOW OVERDUE FUTURE PAST				
Ready to Start In Transit On Hold Shelf Checked Out In Transit Maintenance Tracking				
Allende, Isabel GVD : A Long petal of the sea / Geneva Public Library Geneva Public Library Geneva Public Library TRACK Geneva Public Library get the Kit from Patron and send to Geneva Public Library by Monday - June 21, 2021				
Backman, Fredrik GVD : Beartown / Geneva Public Library To Downers Grove Public Library Downers Grove Publ TRAC				
Backman, Fredrik GVD: A Man called Ove / Geneva Public Library To Geneva Public Library Geneva Public Library To Geneva Public Library TRACK Geneva Public Library get the Kit from Patron and send to Geneva Public Library by Saturday - July 3, 2021				
Benedict, Marie GVD: The other Einstein / Geneva Public Library To Geneva Public Library Geneva Public Library To Geneva Public Library Geneva Public Library TRACK Geneva Public Library get the Kit from Patron and send to Geneva Public Library by Saturday - June 5, 2021				

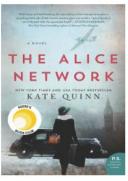
Why should you consider joining?

- Zero cost to your library
- Startup is simple
- Your patrons have access to more materials
- You can choose to participate as a recipient only
- SWAN will assist with any cataloging or re-cataloging if you choose to lend kits

Service Model Overview

Patron reservation

- Patron contacts the library with a request
- Library staff check availability
- Library staff confirm reservation



The Alice Network

by Kate Quinn

GENRE: Historical Fiction

In 1947 American college student Charlie St. Clair is banished to Europe by her proper family. While there Charlie investigates the disappearance of her French cousin and uncovers secrets about a female spy network working during the First World War.

Download Discussion Guide

REQUEST THE ALICE NETWORK Please fill out the form below to request this bundle. Give us 24-48 hours to check availability of title. Date for Pickup Name Library Card Number Where would you like to pick up your hold? Please choose... Contact Information If this title is unavailable, select an alternate title Please choose...

Patron reservation

- Patron contacts the library with a request
- Library staff check availability
- Library staff confirm reservation

GVD: The Alice Network: 07/15/2022 - 07/15/2023

Return to KitKeeper Main Menu

July 2022

Jump to Selected Month

July 2022 TOP

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
26	27	28	29	30		
3	4	5	6	7	8	9
10	11	12	13	14	15	16
					DECEDIAL.	DESERVE
					RESERVE	RESERVE
17	18	19	20	21	22	23
RESERVE	RESERVE	RESERVE	RESERVE	RESERVE	RESERVE	RESERVE
KEOLITYE	KLOLIVE	KLOLKVL	KLOLKVL	KLOLIVE	KLOLKVL	IXEOLITYE
24	25	26	27	28	29	30
RESERVE	RESERVE	RESERVE	RESERVE	RESERVE	RESERVE	RESERVE
INCOLINA	INCOCITY	IXEOLIVE	INCOCKVE	IXEOLITYE	INCOLINA	IXECEIVE
21						

Patron reservation

- Patron contacts the library with a request
- Library staff check availability
- Library staff confirm reservation

Congratulations. You have successfully reserved a kit.

An email has been sent containing the following information:

Hello LAUREN MAXWELL,STF,

Your kit reservation has been accepted. The details of your request are below.

While we aim to have your kit ready on Monday July 18, 2022, please wait for an additional notification that it is ready before visiting Geneva Public Library to check out your kit. You will be notified when the kit is ready for you to checkout.

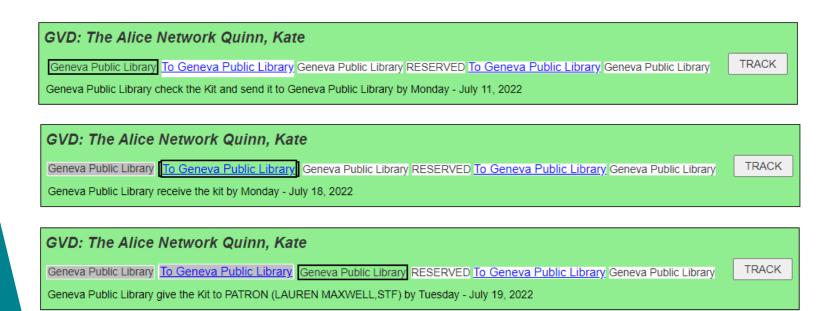
SWAN Library Services - KitKeeper

Kit Reservation Confirmation

Kit Name	GVD: The Alice Network Quinn, Kate			
Kit Author				
Confirmation Number	330757			
Patron Name	LAUREN MAXWELL,STF			
Patron Phone				
Patron Email				
Patron Bar Code				
Pickup Date	Monday July 18, 2022			
Due Date	Tuesday August 30, 2022			
Pickup Library	Geneva Public Library			
Contact Name	GVD Book Club Service			
Contact Info	630-232-0780 x366 bookclub@gpld.org			

Transit to pickup library

- Library gets to-do list notification
- Library locates kit
- If necessary, put kit in RAILS bin
- Kit arrives at the checkout library



Patron notification and pickup

- Library notifies patron on pickup date
- Patron picks up bundle
- Bundle checks out for 6 weeks, no renewals



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GVD: The Alice Network Quinn, Kate

Geneva Public Library To Geneva Public Library Geneva Public Library To Geneva Public Library TRACK

Geneva Public Library get the Kit from Patron and send to Geneva Public Library by Tuesday - August 30, 2022



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Patron returns kit

- Library confirms all pieces are present
- If necessary, send to next library via RAILS bin
- Check in bundle and return to shelf
- Mark available for next reservation

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Geneva Public Library To Geneva Public Library Geneva Public Library RETURNED To Geneva Public Library Geneva Public Library

Public Library TRACK

Geneva Public Library begin maintenance by Sunday - September 4, 2022

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Geneva Public Library To Geneva Public Library Geneva Public Library RETURNED To Geneva Public Library Geneva Public Library

7 TRACK

Geneva Public Library put the kit back on the shelf by Tuesday - September 6, 2022



Next Steps

I'm in! How do I join?

- Submit a support ticket to SWAN
- Answer a few startup questions
- Dive right in!

Questions?

More Questions? Contact Us!

- Lauren Maxwell, lmaxwell@gpld.org, 630-232-0780 ext 350
- Lizzie Matkowski, lmatkowski@dglibrary.org, 630-960-1200 ext 4247